

## RECALL: "TANGO" connector incorrect marking

### FACTS

During our quality control procedures, we identified incorrect markings of the strength rating along the major axis with the gate closed on two batches of the connector model "TANGO".

The connector shows an incorrect value of 50kN instead of the correct strength rating of 33kN.

Improper marking may lead users to apply a load up to 50kN causing possible breakage of the connector, that is tested to a maximum load of 33kN.

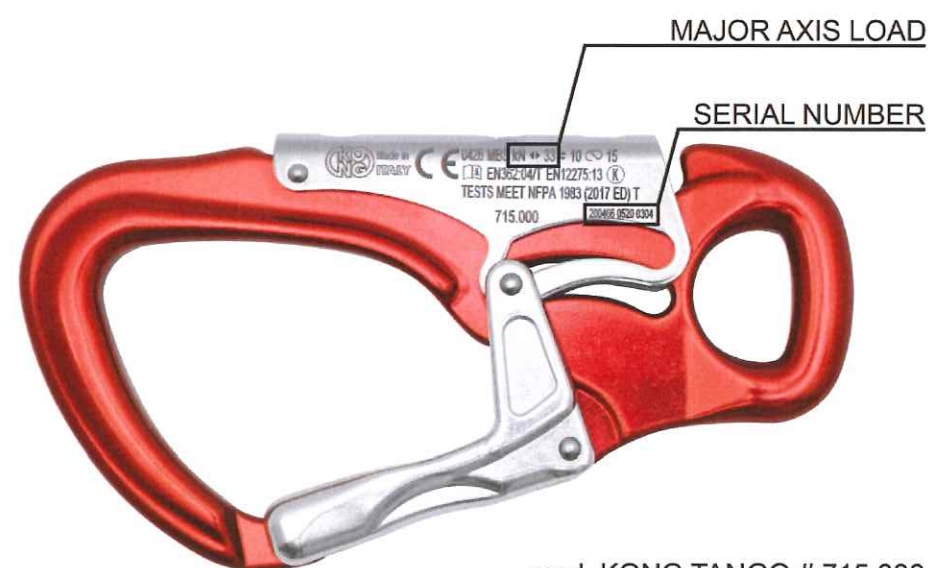
### INVOLVED DEVICES

The connectors in question are the **BLUE** and the **RED** "TANGO" connectors placed in the market starting from 5<sup>th</sup> February 2020 with the serial number:

- 200315 0220 XXXX (BLUE color);
- 200466 0520 XXXX (RED color).

Where:

- XXXX: Progressive number in the batch.



mod. KONG TANGO # 715.000



RED TANGO  
71500RPX2KK

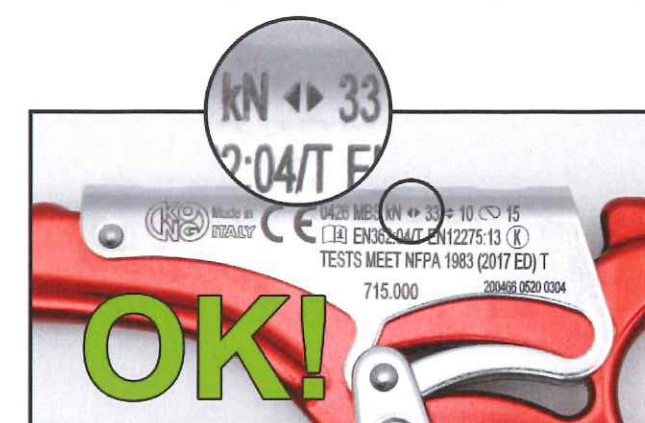


BLUE TANGO  
71500BPX2KK

### HOW TO CHECK THE DEVICES

Verify that the strength marking along the major axis with the gate closed is 33kN.

Below the examples of correct marking, and wrong marking.



### ACTION

In order to avoid any possible misuse (i.e. overloads), the connectors with the wrong marking (50kN) shall be taken out of service, and replaced.

This can be done by sending an email to [customerservice@kong.it](mailto:customerservice@kong.it) with the following information:

- Name and surname;
- Mailing address;
- Phone number;
- Quantity and color of connectors with wrong marking.

KONG will collect and replace the connectors with others of the same model, but correctly marked (33 kN).

Monte Marenzo, Aug,26<sup>th</sup> 2020

Marco Bonaiti  
President  
Kong Spa

